

# Request for Quote – Implementation Access Control Hardware and Management Solution Q&A #1

## IMPORTANT NOTICE

A site visit is planned for February 27, 2026, at 9:00 AM at the 8510 Colonnade Center Dr, Raleigh, NC 27615 location. This should address any questions related to physical hardware or installation restrictions.

Attendance at the site visit is not mandatory but is strongly recommended as it will be considered in the scoring of proposals.

Please check [nclottery.com/business](https://nclottery.com/business) for updates to the RFQ.

## QUESTIONS AND ANSWERS

- 1) Are you planning to schedule a pre-bid meeting for potential bidders?

We are not having a pre-bid meeting; however, we will be holding a site visit on February 27, 2026, at 9:00 AM at the 8510 Colonnade Center Dr, Raleigh, NC 27615 location. This should address any questions related to physical hardware or installation restrictions.

Attendance at the site visit is not mandatory but is strongly recommended as it will be considered in the scoring of proposals.

Please check [nclottery.com/business](https://nclottery.com/business) for updates to the RFQ.

- 2) Since labor is to be included in the bid, are you planning to schedule a site visit for potential bidders?

**Please see the answer to Question #1.**

- 3) Do you have any other documentation that can be shared? (I.e. site plans with proposed device locations)

The Commission will provide wiring to the approximate location for each access control device. The Successful Contractor will only need to provide 3'-4' of wiring from the device to the RJ45 jack (e.g., ethernet jack, data or network jack). Therefore, site plans are not necessary to determine the cost to install the access control devices.

- 4) In the RFQ, you state “All logical configuration and integration with the NCEL’s access-control system will be performed by the NCEL.” Are you looking for a new access control solution or simply adding card readers and other hardware to the existing Infinias system?

**All access control devices and servers will be configured by our internal security staff.**

**We intend to stay with Infinias. However, the NCEL is open to other solutions but those must be provided as an optional solution with their associated costs. It will not be considered part of the original request.**

**The new building will require new hardware. No existing hardware from our current building will be migrated to the new building.**

- 5) However, we were curious if you know if NCEL will be staying with ProWatch for the access control software. This will make it easier to produce an accurate quote. If not ProWatch, will NCEL be switching to some other specific manufacturer?

**ProWatch will not be used for this facility. The NCEL intends to use Infinias at our HQ.**

- 6) Will any components of the Access Control system be reused?

**No.**

- 7) Newer Access Control systems support wired and wireless communication. Does the customer have any apprehension on using wireless connectivity for access control? Door latches will be battery powered and will support power +1 year.

**The NCEL will stay with a hardwired solution supported with Infinias.**

**The NCEL is open to other solutions, however, the details and estimated costs would need to be included as optional for the response.**

- 8) To determine the type of Access Control Door Locks needed, pictures and inventory of each door is necessary. This will allow us to determine the correct locking mechanism (strike, crash bar, maglock, etc.). Can the doors be documented and photographed?

**Please see the answer to Question #1.**

- 9) Will door hardware (locks) be provided and already installed on site for integration, or should locks be included in our quote?

**It is understood that the door hardware will already be installed. Except for a few new doors, the majority will be door hardware that is already installed.**

**Please see the answer to Question #1.**

10) If locks are to be included, please provide the required specifications and types to be used for this project.

**Please see the answer to Question #1.**

11) After review of the RFP application our legal team has found some sections they have issues with. Is it possible that there will be an amendment phase or anyway to discuss the t's and c's of the application?

**Responding Contractors should operate on the expectation that the Sample Contract found in the RFQ will remain substantially the same as the language of the Commission's final contract with the Successful Contractor.**

**This limited flexibility is because the Sample Contract contains standardized language which is in many cases required to be included in Commission contracts by state law or agency policy, and is thus entirely non-negotiable. That being said, we welcome you to include the concerns of your legal counsel when you submit your proposal.**