

Request for Quote – Audit Software Platform Q&A (#1)

1. Before sharing our RFQ, is there an MNDAs template we can execute? Some of the information asked for is confidential. Information provided to the NCEL that is clearly marked as “Confidential” will be treated as such, but we do not execute non-disclosure agreements. If a proposal contains confidential information, please submit a second copy that has the confidential information redacted because the non-confidential information is subject to disclosure in response to public records requests in accordance with North Carolina Public Records laws.
2. What types of audits will this be used for? (Internal, external, specific audit frameworks)
Internal Audits. Mainly compliance, operational, IT, some investigation and consulting engagements.
3. What technology does the team use today for evidence collection, tasking, and managing risks?
Its more of a manual process, using excel and word templates created by NCEL Internal Audit department.
4. What systems is evidence collected from?
We have multiple gaming systems platforms and/resources we gather evidence from. WE also gather documents from AX Dynamics Accounting System, NC State government accounting system and other government websites/platforms, our organizations share drives, SharePoint, OnBase, Sales Wizard, and other IT resources. Almost all evidence is formatted in either word, excel, or PDF.
5. Whether companies from Outside USA can apply for this? (like, from India or Canada)
Yes
6. Whether we need to come over there for meetings?
Not necessary, we have performed implementation projects remotely
7. Can we perform the tasks (related to RFP) outside USA?(like, from India or Canada)
Yes
8. Can we submit the proposals via email? Yes, however, Background Check Fees must still be physically received no later than the Bid Submission Deadline
9. One thing that stood out under required elements was regarding FedRAMP Compliance Requirements. Can you confirm whether it is a requirement that the audit software be a FedRAMP Authorized solution?
Preferably FedRAMP Authorized