

RFQ – Janitorial Services (Raleigh Location) Q&A

May 21, 2025

1. In reviewing the RFQ services, I noticed the following statements:

Semi-Annually – Wax and Buff all tile floors

Annually – Strip and Wax all tile floors

Could you please clarify whether this means you would like all VCT tile floors to be machine buffed twice per year, in addition to a full strip and wax once per year?

If not, could you please specify the exact floor services your team is requesting, along with the desired frequency for each?

Our team is requiring that one annual strip and wax is performed on all tile floors, and, in addition to the strip and wax, that twice annually (approximately six months apart) the tile floors should be buffed and waxed. The schedule for these services will be mutually agreed upon.

2. During the meeting, it was mentioned that the total cleanable area is 70,080 square feet. Could you please confirm whether this total includes the warehouse concrete floors?

If it does, do you happen to know how much of that total square footage is made up by the warehouse concrete area?

Our description of “total cleanable area” being 70,080 square feet EXCLUDES warehouse concrete floors.

3. How many layers of wax do you require on your VCT tile floors?

Our expectation is that the vendor would apply as many applications of a quality wax as are needed to effectuate an objectively commercially reasonable professional, complete, and aesthetically pleasing finish.